

## General terms and conditions

### **1. Conclusion of an event contract:**

A definite booking will only be effective after payment has been received. By paying, you accept the general terms and conditions.

### **2. Services and changes:**

The contractually agreed services can be found in the invoice. In the event of modifications by Quad Aventure Sàrl, the participant will be informed personally and an alternative date will be suggested. If the date is not suitable the amount will be refunded.

### **3. Payment terms:**

The amount invoiced must be paid before the event according to the bank instructions detailed in the invoice, within 3 days.

### **4. Cancellation by the client:**

The client may withdraw from the event at any time, subject to the following conditions:

- No charge up to 14 days before the event
- 50% of the invoice between 14 and 3 days before the event
- 80% of the invoice between 3 and 1 days before the event
- 100% of the invoice on the day of the event

The client can provide a replacement person for the ride he/she has booked. This person must meet the organiser's requirements and accept these conditions.

### **5. Refunds:**

If the client does not take part in the event, does not follow the guide's instructions or in case of an accident no refund will be given.

### **6. Cancellation or Termination:**

Quad Aventure Sàrl reserves the right to cancel a ride if the minimum number of participants is not reached (3 people), if the weather is bad or if a major reason prevents us from doing so. In this case, an alternative date or a refund will be personally suggested to the participant.

### **7. Responsibilities:**

We decline all responsibility in case of accident, participants must have an accident insurance. Minors are under the full responsibility of their parents. Quad Aventure Sàrl insures the quads against civil liability. In the event of damage, the undersigned is fully liable for the amount of the damage.

Quad Aventure Sàrl is not responsible for

- Damage to property
- Personal injury
- External services (e.g. catering, etc...)
- Weather conditions

### **8. Instructions:**

The guidelines are explained before the start of the walk and must be observed throughout the event. The guide has the right to exclude an unruly or disrespectful participant at any time.

### **9. Driving licence :**

To participate in the event as a driver, a valid category B licence is required and must be presented before the start of the ride. If a driver is unable to produce their licence, they cannot participate and no refund will be given.

### **10. Particularity :**

- The national and cantonal laws must be respected (highway code, forestry law, etc...)
- It is strictly forbidden for participants to consume alcohol or drugs. Drunk or drugged participants will be excluded without refund.
- Wearing a helmet is compulsory, Quad Aventure Sàrl will provide one free of charge for the duration of the ride.
- It is recommended to wear closed shoes (trainers), jeans or long clothes, jacket (depending on the weather), gloves are recommended. The quads are equipped with boxes to store your personal belongings. Quad Aventure Sàrl declines all responsibility in case of loss and/or theft.

### **11. Quad Aventure Sàrl disclaims all liability:**

Participants, drivers and passengers, take part in the event at their own risk. They alone bear the civil and criminal liability for any damage caused by the quads during the event. By accepting these conditions, participants waive any right of action or recourse against Quad Aventure Sàrl.

### **12. Deductible:**

By accepting these terms and conditions, the client confirms acceptance of the deductible of CHF 1'000.00 per quad to be paid in the event of an accident (excluding rescue, transport and repair costs).

### **13. Legal venue of Martigny.**

General conditions read and approved